



Customer
Northern Lakes
Fire District
Idaho, United States

Partner
Battalion Software

Firefighters Credit Zebra Rugged Tablets with Improving Safety and Accountability On-Site

XSLATE R12 tablets make America's first digital command, fire roster solution a reality

Each year, the Northern Lakes Fire District responds to more than 4,600 emergency calls. They alone are responsible for providing all-hazard response for 42,000 residents across more than 105 miles of lakes, mountains, prairies and cities.

Challenge

Commanders needed a more reliable way to monitor their crew's movements in emergency situations. The typical methods of pen and paper, dry-erase boards and passport tags were proving unreliable, leaving some first-responders susceptible to hazardous situations.

To solve this issue, Zebra and BATT3, a software developer specializing in solutions for first responders, were challenged with helping the Northern Lakes Fire District find a new, more effective way to track emergency personnel.

There have been times where Incident Commanders didn't even know who was on the scene. The old way of handling firefighter accountability and tracking is potentially dangerous.

John Morrison, fire chief and co-founder of BATT3

Solution

BATT3 and Zebra worked closely with one another to develop a solution that features software and hardware components. By combining the Batt3ICx and Zebra Xplore XSLATE 12 rugged tablet, the two companies developed a system for mobile personnel monitoring that firefighters could trust in the most extreme circumstances.

After extensive testing, the Northern Lakes Fire District deemed the XSLATE R12, equipped with Batt3ICx, a reliable and ideal solution.

Results

Using the solution of BATT3ICx and the Zebra XSLATE R12, the Northern Lakes Fire District has been able to maintain 100% crew accountability and improve the level of firefighter safety on the scene.

Find out how Zebra rugged tablets can deliver a custom solution for your business by visiting zebra.com/tablets