

WFC Extension Manager Version 3.0.23406

Release Notes – April 2024

Highlights

Release v3.0.23406 of the WFC Extension Manager is now available to customer access. This release contains the following updates.

- Include 'Secondary PBX' information with extension data export
- Upload contacts with pauses in the number
- Subscription checkpoint added to EXM History
- Export data from Department, Site, History and Event Tab
- Added support of Web-Ex to standard license
- Eliminating device obsolescence from the portal

New in WFC Extension Manager v3.0.23406

Include 'Secondary PBX' information with extension data export

In previous versions, secondary PBX information was not included when exporting extension data. With the current release, this information will now be included.

Upload contacts with pauses in number

In previous versions, configuring a comma in the number field within the contacts tab was not allowed. Moving forward, commas will be permitted in the number field.

Subscription checkpoint added to EXM history

When a subscription change occurs in the voice client, it will be recorded in the Extension sManager's history tab, provided it is enabled in the tenant configuration.

Export data from Department, Site, History and Event Tab

Portal users will now have the ability to export data from the Department, Site, History, and Event tabs

Added support of Web-Ex to standard license

Web-Ex has been added to the standard license category as part of PBX support.

Eliminating device obsolescence from the portal

Portal users will no longer have the ability to obsolete devices from the portal.

Usage Notes

- WFC Voice Client licensing will occur automatically with this version of the extension manager; programming of the AID into the device is not necessary. Automated licensing requires WFC Voice Client version 9.0.20306 or later.
- **Important:** Note that premium licenses can only be used for premium PBXs. Standard PBXs require standard licenses. Customer with premium licenses should ensure that their devices are all configured to use premium PBXs.
- The customer can view the total and used license counts in the Extension Manager portal, in the Licensing/Licenses tab. The customer can view the licensed devices in the Extension Manager portal, in the Licensing/Assigned tab.
- The customer can release licenses from specific devices by obsoleting them in the Extension Manager portal, in the Portal/Devices tab.

Known Issues

- None

Documentation

- The Workforce Connect Extension Manager Customer Admin Guide and API Reference Guide is on the WFC Voice support page at <https://www.zebra.com/us/en/support-downloads/software/productivity-apps/voice-client.html>.

About WFC Extension Manager

The Zebra Workforce Connect (WFC) Extension Manager provides the ability to dynamically assign voice extensions to employees using Zebra WFC Voice clients. You can automatically assign departments and extensions or allow users to select a department or extension from an on-screen list. You can enable dynamic extension management by providing the Zebra WFC Extension Manager with a list of stores, departments and their associated extensions and then configure the voice clients to connect to the Zebra WFC Extension Manager.

WFC Extension Manager Release History

Release v3.0.23304 offers:

- Licensing changes for devices with premium license

Release v3.0.23303 offers:

- Dashboard to view extension usage by daily or hourly
- Maintenance updates

Release v3.0.23202 offers:

- Department level filtering of voice contacts
- Ability to sort by site in Extensions and Department Tabs

Release v3.0.23106 offers:

- Simplified voice licensing
- Subscriptions column in Extensions tab
- Improved identification of devices using premium licenses

Release v3.0.22311 offers:

- Export function for devices and their licenses
- Ability to limit scope of contacts import

Release v2.12.22211 offers:

- Improved license display
- Configurable features improving operation of the voice client
- Maintenance updates

Release v2.10.109 offers:

- Maintenance Updates

Release v2.8.103 offers:

- License transfer for premium licenses
- Hybrid extensions
- View filters
- Maintenance updates

Release v2.5.96 offers:

- Improved WFC Voice license error handling and messaging
- Improved license names in Extension Manager portal licensing screens
- Dedicated/Personal Extensions
- Updated portal UI
- Maintenance updates

Release v2.2.88 offers

- BLE PTT Button support
- Maintenance updates

Release v2.2.87 offers

- Alcatel Support
- Bundled PBX SKUs
- Maintenance Updates

Release v2.2.80 offers

- Feature-based licensing (requires WFC Voice v9.0.20306 or later)
- SDCARD independent configuration for Voice Client
- Secure interface between Extension Manager and WFC Voice client (requires WFC Voice v9.0.20306 or later)
- Mitel MiVoice 5000 support (requires WFC Voice v9.0.20306 or later)
- Maintenance Updates

Release v2.0.69 offers

- Support of user first and last name for display
- Migration to docker container
- Maintenance Updates

Release v1.14.52 offers

- API to clear reserved field on extension
- Optimize UI Console responsiveness
- API to force-release extension

Release v1.14.51 offers

- APIs for add/delete/modify of store/dept/user
- API enhancements for presence
- Maintenance Updates

Release v1.13.49

- API to export extensions data
- Security enhancements (improved protection against cross-site scripting)
- Maintenance Updates

Release v1.13.46

- Import voice configuration via CSV
- Maintenance Updates

Release v1.11.38

- API to update extension presence status
- Maintenance Updates

Release v1.10.35

- Sticky Extensions
- Hidden Department Listing
- Show Extensions friendly name in Extension Mgr.
- Maintenance Updates

Release v1.9.33

- Single extension removal
- Maintenance Updates

Release v1.8.32

- Extension Manager Web Portal for database updates
- Enhance SIGNOUT_CHANGE button to auto-select default department
- Maintenance Updates

Release v1.7.31

- Extension import optimization
- Reserved extensions
- Contact management
- Maintenance Updates

Release v1.4.28

- Maintenance Updates

Release v1.4.26

- Base extension manager functionality